



Lisa Dinhofer, MA, CT | lisa@kodenllc.com | www.kodenllc.com

<https://www.linkedin.com/in/lisa-dinhofer-ma-ct-65b44114>

Mobile: 301-366-7944

Bio

Lisa Dinhofer, MA, CT works with subject matter and circumstances most people turn away from. She mentors companies past traumatic and destabilizing events, workplace abuse and disastrous communications to regain stability, establish a new normal and build resilience. Lisa was an employee at the World Trade Center during the 1993 bombing and was still working in NYC during 9/11. She draws from those first hand experiences of workplace trauma and lessons learned from other workplace tragedies.

Lisa's work addresses issues that EAP's, risk management and business continuity services don't following disruptive events that impact retention of key talent and organizational longevity. She is a certified Thanatologist with a sub-specialty in trauma, trained counselor, trained mediator, and a crisis communication specialist with 18+ years of professional experience training, consulting, coaching, debriefing and public speaking.

Lisa's areas of expertise include: unexpected/traumatic disruption | active shooter and employee violence | workplace grief from death and non-death losses | trust building, target and 'upstander' training following bullying and sexual harassment | burnout and resilience building | mergers & RIF aftermath issues | scandal | employee termination and other difficult conversations.

Lisa works with a diverse client base that includes: hospitals and healthcare professionals, mental health; law enforcement, attorneys, child welfare agencies, security/risk management & business continuity, emergency response preparedness, forensic, mortuary, clergy, Call Centers and corporate professionals. Lisa has over 20 years experience within the organ and tissue donation industry and serves as an expert witness/consultant on litigation pertaining to informed consent for transplantation and research.

Lisa utilizes the peer-reviewed VIA Character Strength Development and Appreciative Inquiry modalities in her work. She is a sought after workshop and retreat facilitator and has been a featured presenter at over 100 scientific and professional conferences in the U.S., U.K., Middle East and the Czech Republic. She served as an Adjunct Instructor in the Graduate Thanatology program at Hood College, Frederick Maryland and is President of Koden Consulting Services and founder of Crististamerclub.com.